

PROVIDER REINSTATEMENTS

1.0. PROVIDERS SANCTIONED BY TRICARE

32 CFR 199.9 provides that the Director, TMA, or a designee, shall have the authority to reinstate providers previously terminated, excluded, or suspended under TRICARE. Reinstatement requests from all providers listed in 32 CFR 199.6, shall be submitted to the TRICARE Management Activity (TMA) Program Integrity Office. *For providers sanctioned by DHHS, see paragraph 4.0.*

2.0. CONTRACTOR RESPONSIBILITIES FOLLOWING REQUESTS FOR REINSTATEMENT FROM TERMINATED PROVIDERS

This pertains to providers previously terminated by the contractor or the TMA for failing to meet the requirements of an authorized TRICARE provider. The contractor shall first verify that the provider currently meets the requirements of an authorized TRICARE provider. If so, and no funds have been paid for services by the provider while terminated or are otherwise owed the Government for claims paid prior to the termination, the contractor shall reinstate the provider.

NOTE: This does not include those providers who have been terminated by the TMA based on a fraud case. The contractor shall submit these provider reinstatement requests to the TMA Program Integrity Office.

3.0. CONTRACTOR RESPONSIBILITIES FOLLOWING REQUESTS FOR REINSTATEMENT FROM EXCLUDED OR SUSPENDED PROVIDERS SANCTIONED BY TMA

3.1. For quality of care issues, a request for reinstatement will be sent by TMA to the contractors. For all others, appropriate action should be taken upon receipt of the DHHS reinstatement list. *See Chapter 14, Section 6, paragraph 4.5. for additional guidance.*

3.2. The contractor sends a provider certification package to the provider to ensure that the provider meets the requirements to be an authorized TRICARE provider. The exclusion or suspension remains in effect until the provider completes and returns the certification package and is determined by the contractor to meet the requirements.

3.3. If the provider is determined to meet the requirements of an authorized provider, the contractor shall advise the provider of the reinstatement date as determined by the DHHS.

3.4. If the provider doesn't meet the requirements of an authorized provider, the contractor shall advise the provider as to why he/she doesn't meet them and offer appeal rights. A copy of the letter shall be provided to the TMA Program Integrity Office.

3.5. The contractor shall advise the same Beneficiary Counseling and Assistance Coordinators (BCACs) located within the provider's service area that were initially advised of the exclusion or suspension.

4.0. DHHS REINSTATEMENTS

4.1. The contractor must verify that the provider meets TRICARE requirements as an authorized provider.

4.2. The contractor shall certify the provider and advise him/her of their authorized provider status as stated in [paragraph 3.0](#).